



**MEDICO<sup>®</sup>**  
INSURANCE COMPANY

# Dental, Vision & Hearing

## Application Booklet

Insurance Agency:

Producer/Agent Name:

Producer/Agent Phone Number:

## Welcome!

Thank you for choosing Medico® Insurance Company as your provider of Dental, Vision & Hearing Insurance.

You have made a wise decision, and we know that as time passes, you'll see that your choice was one of the best healthcare decisions you have ever made.

Over 80 years of experience in the insurance business has molded our program — we understand the value of offering fast, accurate claims handling and exceptional personal service.

You can contact us using the method most comfortable and convenient or you; either by phone, mail, email, or Internet. Regardless of how we communicate, your personal information will be protected — safe and secure.

As you'll discover, we strive to make the application process convenient and hassle-free for you.

Policyholders tell us they appreciate our efficiency in handling claims and the integrity with which we extend our personal service. Medico stands ready to put our years of experience to work for you and we look forward to serving you, our valued policyholder.

If you have any questions, please speak with your knowledgeable insurance agent for assistance or contact one of our trained Customer Service Representatives toll-free at **1.800.228.6080** Monday through Friday from 7:30 a.m. to 4:45 p.m., Central Time.

The Staff of Medico Insurance Company



Corporate Office – Omaha, NE  
 Administrative Services – PO Box 10386  
 Des Moines, IA 50306  
 www.GoMedico.com  
 Toll-Free 1-800-228-6080

Enrollment Application for Group Dental, Vision and Hearing (DVH) Insurance  
 with Dental Preferred Provider Organization (DPPO) Option  
 DVA59

**Part A: General Information – Please Print**

Name \_\_\_\_\_  
 First MI Last Date of Birth (Mo./Day/Yr.) Age Sex

Address \_\_\_\_\_  
 Street Address City State ZIP Code

Social Security # \_\_\_\_\_

Phone # \_\_\_\_\_ Email Address \_\_\_\_\_

**Part B: Benefit – Check the Desired Options:**

**Certificate Year Maximum Benefit:**  \$1,000  \$1,500

**Plan Selection:** DVH Plus

Information regarding usual and customary fee determination is available from Medico Insurance Company upon request.

**Part C: Payment Options**

Make all checks payable to: Medico Insurance Company (do not make checks payable to the Producer or leave payee line blank).

**Method of Payment:**  Automatic Bank Withdrawal  Direct Bill  Credit/Debit Card

**Frequency of Payment:**  Monthly  Quarterly  Semi-Annually  Annually

Amount Received with Application \$ \_\_\_\_\_

Requested Effective Date of New Policy (optional): \_\_\_\_\_

Effective Date can be any day from the 1st through the 28th of the month, and must be less than 90 days after the Application Date. If no Effective Date is requested, the Effective Date will be the day the application is approved by our Underwriting Department.

**Part D: Application Agreement**

I hereby apply to Medico Insurance Company for a **Group Dental, Vision and Hearing Insurance Certificate** to be issued solely and entirely in reliance on my answers. The answers, which I adopt as my own, are true, full and complete and have been accurately recorded. I agree that, except as provided in the Receipt for Initial Premium, no insurance will take effect unless the full first premium is paid and the certificate is delivered and accepted by me. I have received the Outline of Coverage for the certificate (in states where required by law).

- Check one of the following regarding your eligibility for Medicare and “A Guide to Health Insurance for People With Medicare.”
- 1. I have agreed to accept a link to the Medicare Buyers Guide on the Company website at GoMedico.com/products.
  - 2. I have received a hard copy of the Medicare Buyers Guide.
  - 3. I am not eligible for Medicare.

Certificate Delivery Options: Upon approval of this application, the certificate will be mailed to:  Applicant  Producer

**CAUTION: If your answers on this application are incorrect or untrue, the Company may have the right to deny benefits or if the misrepresentation was material to our acceptance of the risk, rescind your certificate.**

I am applying for this Group Dental, Vision and Hearing Insurance.

**X**

Applicant’s Signature \_\_\_\_\_ Date (MM/DD/YYYY) \_\_\_\_\_

Producer’s Printed Name \_\_\_\_\_ Producer’s Number \_\_\_\_\_

Producer’s Signature \_\_\_\_\_ Date (MM/DD/YYYY) \_\_\_\_\_



**MEDICO<sup>®</sup>**  
INSURANCE COMPANY

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## Medico Dental, Vision & Hearing Premium Worksheet

**Applicant's Name** \_\_\_\_\_  
First MI Last

Age \_\_\_\_\_ Benefit:  \$1,000  \$1,500 Renewal Premium \$ \_\_\_\_\_

Rate quotes are for illustrative purposes only and are not guaranteed. This quote is not an offer or contract. We reserve the right to adjust quoted rates based on the information provided by the application, the underwriting process, applicant interviews, or to correct any errors on the quotation.

## BANK DRAFT INFORMATION

**STOP! Complete this section *only* if you have chosen the monthly automatic payment option.**

**A. If you requested the "Bank Draft" option, what is to be included?**

- Only the Coverage Applied for Today     All Coverage (New and Existing)

**B. Initial Premium**

**Authorization to Bank or Other Financial Institution**

- Checking     Savings

First Name (as it appears on account)

M.I.

Last Name (as it appears on account)

Bank or Financial Institution Name (including branch, if any)

Routing Number

Bank or Financial Institution's Address

Account Number

**C. Ongoing Premium (Complete C only if different from Initial Premium information)**

**Authorization to Bank or Other Financial Institution**

- Checking     Savings

First Name (as it appears on account)

M.I.

Last Name (as it appears on account)

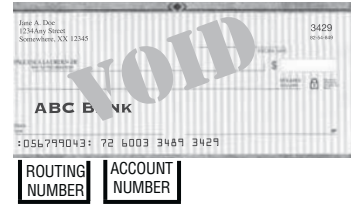
Bank or Financial Institution Name (including branch, if any)

Routing Number

Bank or Financial Institution's Address

Account Number

**D. Please read:** By providing my account information here and signing the application for insurance coverage, I authorize the bank whose name and address I am providing to pay and to charge to my account the amount of any check, instrument, or any other funds made by and payable to Medico Insurance Company and/or Medico Corp Life Insurance Company for insurance premiums. I authorize Medico Insurance Company and/or Medico Corp Life Insurance Company to contact my bank or financial institution on my behalf for the sole purpose of obtaining information necessary to administer my preauthorized withdrawals in conjunction with my insurance coverage. This authorization is to remain in effect until revoked by me in writing. Until you receive and have reasonable time to act on such notices, you shall be fully protected in accepting any preauthorized withdrawal against my account.



## CREDIT CARD AUTHORIZATION

**STOP! Complete this section *only* if you are paying by credit card.**

By providing this information and signing the application for insurance coverage, you authorize Medico Insurance Company and/or Medico Corp Life Insurance Company to bill your MasterCard/Visa account for the initial premium.

**A. If you requested the "Credit Card" option, what is to be included?**

- Only the Coverage Applied for Today     All Coverage (New and Existing)

**B. Initial Premium**

**Credit Card Information:**     MasterCard     Visa

Credit Card Number

Card Security Code (3 digits)

Expiration Date

**Billing Address:**

Billing information must be entered exactly as it appears on the credit card statement. Please check the statement for accuracy to avoid delays in processing.

First Name

M.I.

Last Name

Billing Address

City

State

Zip Code

**C. Ongoing Premium (Complete C only if different than Initial Premium Information)**

**Credit Card Information:**     MasterCard     Visa

Credit Card Number

Card Security Code (3 digits)

Expiration Date

**Billing Address:**

Billing information must be entered exactly as it appears on the credit card statement. Please check the statement for accuracy to avoid delays in processing.

First Name

M.I.

Last Name

Billing Address

City

State

Zip Code

Page intentionally left blank.



**Receipt**

**Dental, Vision and Hearing Receipt**

The applicant has applied for one of the following.

- Policy DVA58       Certificate DVA59

Policy Year Maximum Benefit:

- \$1,000       \$1,500

Received of \_\_\_\_\_  
First Name
MI
Last Name

an application for insurance as shown above and \$ \_\_\_\_\_.

This receipt is given and accepted for an application for insurance. This insurance will not be in force until the policy is issued and the first premium is paid in full.

If your application cannot be approved, we will promptly refund your money. ALL PREMIUM CHECKS MUST BE MADE PAYABLE TO **MEDICO INSURANCE COMPANY**. DO NOT MAKE CHECK PAYABLE TO THE PRODUCER OR LEAVE THE PAYEE BLANK.

If you do not receive your policy within 30 days, please contact us by one of the following methods:

**Write to:**

Medico Insurance Company  
 PO Box 10386 • Des Moines, IA 50306

**Call:**

Customer Service at 1-800-228-6080

**E-mail:**

[customerservice@GoMedico.com](mailto:customerservice@GoMedico.com)

\_\_\_\_\_  
 Producer's Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Producer's Printed Name

If you are eligible for Medicare, The Medicare Buyer's Guide, "Choosing a Medigap Policy: A Guide to Health Insurance for People With Medicare," can be found on our website at [www.GoMedico.com/products](http://www.GoMedico.com/products).

# **Important Notice to Persons on Medicare**

## **This Insurance Duplicates Some Medicare Benefits**

### **This is not Medicare Supplement Insurance**

The insurance provides limited benefits if you meet the conditions listed in the policy. It does not pay your Medicare deductibles or coinsurance and is not a substitute for Medicare Supplement insurance.

#### **This insurance duplicates Medicare benefits when it pays:**

- the benefits stated in the policy and coverage for the same event is provided by Medicare.

#### **Medicare generally pays for most or all of these expenses.**

**Medicare pays extensive benefits for medically necessary services regardless of the reason you need them. These include:**

- Hospitalization
- Physician services
- Hospice
- Outpatient prescription drugs if you are enrolled in Medicare Part D
- Other approved items and services

### **Before You Buy This Insurance**

- ✓ Check the coverage in **all** health insurance policies you already have.
- ✓ For more information about Medicare and Medicare Supplement insurance, review the *Guide to Health Insurance for People with Medicare*, available from the insurance company.
- ✓ For help in understanding your health insurance, contact your state insurance department or State Health Insurance Assistance Program (SHIP).





Corporate Office – Omaha, NE

Administrative Services – PO Box 10386

Des Moines, IA 50306

[www.GoMedico.com](http://www.GoMedico.com)

Toll-Free 1-800-228-6080

Outline of Coverage for  
Group Dental, Vision and Hearing (DVH) Policy with Dental  
Preferred Provider Organization (DPPPO) for Dental Option  
DVA59

## **Group Dental, Vision and Hearing Coverage Limited Benefit Certificate**

### **Retain This Outline For Your Records This Policy Is Not A Medicare Supplement Policy**

#### **READ YOUR CERTIFICATE CAREFULLY**

This Outline of Coverage provides a very brief description of the important features of your certificate. This is not the insurance contract. Only the actual certificate provisions will control. The certificate sets forth in detail the rights and obligations of both you and your insurance company. It is therefore important that you **READ YOUR CERTIFICATE CAREFULLY.**

#### **Limited Benefit Coverage**

Certificates of this type are designed to provide, to persons insured, limited or supplemental coverage. This certificate does not provide any benefits other than the coverage described below.

#### **Coverage Provided by the Certificate**

Your certificate provides benefits for (1) preventive, basic and major dental services, and (2) vision and hearing services. All benefits are subject to any applicable Waiting Period, Certificate Year Deductible, Certificate Year Maximum Benefit, Exceptions and Limitations and all other provisions of the certificate. Refer to the Coverage Schedule provided with your certificate for details.

Plans may be offered with or without a Preferred Provider Organization (PPO) for dental expenses. Please refer to your Certificate for details.

#### **Renewability**

The certificate is renewable at your option unless:

1. Your premium is not received before the Grace Period ends;
2. We choose to non-renew all certificates of the same form in your state of issue; or
3. Subject to the Coverage Ends provision provided in the certificate.

If we choose to non-renew certificates per item 2 above, we will provide advance notice to you. No refusal of renewal will affect an existing claim.

#### **Premiums**

We can change your premium only if we do the same to all certificates of this form issued to persons of your class. "Class" means the factors of age and your state of residence that determined your premium rate when coverage was issued. If we make a change, it will not be based on any physical impairment you might have or any claims you have incurred under this certificate. If it is necessary to change the premium for your certificate, we will notify you in advance of the change in premium.

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# Notice of Privacy Practices for AmericanEnterprise Group Companies

## MEDICAL

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

At AmericanEnterprise Group Companies, including but not limited to American Republic Insurance Company, American Republic Corp Insurance Company, Lincoln Republic Insurance Company, Medico Insurance Company, and Medico Corp Life Insurance Company, (“Company”) we respect the confidentiality of your health information and will protect your information in a responsible and professional manner. We are required by law to maintain the privacy of your health information and to send you this notice.

This notice explains how we use information about you and when we can share that information with others. It also informs you of your rights with respect to your health information and how you can exercise those rights.

When we talk about “information” or “health information” in this notice we mean individually identifiable health information, as defined by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) as amended by the Health Information Technology for Economic and Clinical Health Act (HITECH).

Individually identifiable health information is health information that:

- Is created or received by the Company’s designated health care components;
- Relates to the past, present, or future physical or mental health condition of an individual, the provision of health care to an individual, or the past, present, or future payment for the provision of health care to an individual; and
- Identifies the individual, or with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

### How We Use or Share Information

Subject to state and federal laws, we are permitted to use and/or share your information without your authorization in certain circumstances, such as:

- To use or disclose the information for payment purposes. For example, we may use the information to help pay medical bills that have been submitted to us by doctors and hospitals for payment or to contact your doctor to obtain medical records in order to make claim payment decisions.
- To use or disclose the information to perform health care operations. For example, we may use the information for activities relating to underwriting; customer service; legal services; and auditing functions, including fraud and abuse detection and compliance programs. We will not use or disclose genetic information, including family history, for underwriting purposes.
- To use or disclose your information to provide you with information about health related benefits and services that

you may be interested in. We will not share your information with or sell it to telemarketing agencies or other agencies that market products other than those products provided or administered by the Company or its business associates without your authorization.

- If you are available and do not object, we may disclose information to a member of your family, a friend, or other person you identify who is involved in your health care or the payment of a claim. If you are unavailable, incapacitated, or facing an emergency medical situation, and we determine that a limited disclosure is in your best interest, we may share limited information with such persons.
- To disclose information to a disaster relief organization in order for the organization to communicate with a family member or other person involved in your care.

There are also state and federal laws that may require or permit us to release your information to others without your authorization.

- To use and disclose information to the extent required to comply with the law.
- To report information to state and federal agencies that regulate us such as the U.S. Department of Health and Human Services and the Iowa Division of Insurance.
- To share information for public health activities. For example, we may report information to government authorities conducting public health investigations.
- To use or disclose information to avert a serious health or safety threat.
- To share information with a health oversight agency for certain oversight activities authorized by law. For example audits, inspections, licensure, and disciplinary actions.
- To disclose information in the course of a judicial or administrative proceeding. For example pursuant to a valid court order or subpoena.
- To report information for law enforcement purposes. For example, we may give information to a law enforcement official for purposes of identifying or locating a suspect, fugitive, material witness or missing person.
- To report information to a government authority regarding child abuse, neglect or domestic violence.
- To share information with a coroner or medical examiner to identify a deceased person, determine a cause of death, or as authorized by law. We may also share information to a funeral director as necessary to carry out their duties.
- To use or share information for procurement, banking or transplantation of organs, eyes, or tissue.

## NOTICE OF PRIVACY PRACTICES—MEDICAL (continued)

- To use or disclose information for research purposes, but only as permitted by law.
- To share information for specialized government functions, such as military and veteran activities, national security and intelligence activities, and the protective services for the President and others.
- To report information on job-related injuries because of requirements of your state workers' compensation laws.

In the event that an applicable law prohibits or materially limits one of the uses or disclosures of information described above, we will restrict the use or disclosure in accordance with the more stringent law.

If one of the above reasons for a use or disclosure does not apply, **we must get your written permission, in the form of an authorization, to use or disclose your information.** In any case, we must obtain authorization for the use and disclosure of psychotherapy notes. If you give us written permission and change your mind you may revoke your authorization at any time except to the extent that we have taken action in reliance on the authorization or, if the authorization was obtained as a condition of obtaining insurance coverage, other law provides us with the right to contest a claim under the policy or the policy itself.

### What Are Your Rights?

The following are your rights with respect to your information. If you would like to exercise the following rights, please contact our Customer Service Center. Contact information for our Customer Service Center is located at the end of this Notice.

- **You have the right to be notified** in the event there is a breach of your health information.
- **You have the right to ask us to restrict** how we use or disclose your information for payment or health care operations. You also have the right to ask us to restrict information that we have been asked to give to family members or to others who are involved in your health care or payment for your health care and uses and disclosures for disaster relief purposes. *Please note that while we will try to accommodate reasonable requests, we are not required to agree to these restrictions.*
- **You have the right to request confidential communications** of information. For example, if you believe that you would be harmed if we send your information to your current mailing address (for example, in situations involving domestic disputes or violence), you can ask us to send the information by alternative means (for example, by fax) or to an alternative address. We will accommodate your reasonable requests as explained above.
- **You have the right to copy and inspect certain components of your information that we maintain.** All requests for access must be made in writing and signed by you or your representative. Access request forms are available from our Customer Service Center at the address below. We may charge you a fee for copying and postage.
- **You have the right to request that certain components of your information be amended to correct an error or omission.** We are not obligated to make all requested

amendments but will give each request careful consideration. All amendment requests must be in writing, signed by you or your representative, and must state the reasons for the requested amendment. Amendment request forms are available from our Customer Service Center at the address below.

- **You have the right to receive an accounting** of certain disclosures of your information. Please note that we are not required to release:
  - Any information collected prior to April 14, 2003.
  - Information disclosed or used for treatment, payment, and/or health care operations purposes.
  - Information disclosed to you or pursuant to your authorization.
  - Information that is incidental to a use or disclosure otherwise permitted.
  - Information disclosed for a facility's directory or to person involved in your care or other notification purposes.
  - Information disclosed for national security or intelligence purposes.
  - Information disclosed to correctional institutions, law enforcement officials or health oversight agencies.
  - Information that was disclosed or used as part of a limited data set for research, public health, or health care operations purposes.

Accounting request forms are available from our Customer Service Center at the address below. The first accounting in any 12-month period is free; however, we may charge you a fee for each subsequent accounting you request in the same 12-month period.

### Exercising Your Rights

- **You have a right to receive a copy of this notice upon request at any time.** We are required to abide by the terms of this notice. Should any of our privacy practices change, we reserve the right to change the terms of this notice and to make the new notice effective for all protected health information we maintain. Once revised, we will provide the new notice to you by mail.

If you believe your privacy rights have been violated, you may file a complaint with us by contacting our Customer Service Center. You may also send a written complaint to the Secretary of the U.S. Department of Health and Human Services. **We will not take any action against you for filing a complaint.**

### Contact Information

If you have any questions or complaints, please contact us at:

**Notice of Privacy Practices**  
**American Enterprise Group Companies, Customer Service Center**  
**P.O. Box 9371, Des Moines, IA 50306-9371**

You can call us at: **1-800-247-2190.**

[www.americanenterprise.com](http://www.americanenterprise.com)

# Notice of Privacy Practices for AmericanEnterprise Group Companies

## FINANCIAL

**THIS NOTICE APPLIES TO ALL PROSPECTS, APPLICANTS, CUSTOMERS AND FORMER CUSTOMERS WHO HAVE INQUIRED ABOUT OR PURCHASED INSURANCE PRODUCTS USED PRIMARILY FOR PERSONAL, FAMILY OR HOUSEHOLD PURPOSES.**

At AmericanEnterprise Group Companies, including but not limited to American Republic Insurance Company, American Republic Corp Insurance Company, Lincoln Republic Insurance Company, Medico Insurance Company, and Medico Corp Life Insurance Company, (“Company”) we keep your personal information confidential and share it only in a responsible manner as necessary to provide and service the products you purchase from us or to offer you additional products.

### What Information Do We Collect?

To provide and administer products and services, we must refer to relevant personal information that can be identified to you or your household and that may not be available in public records (“nonpublic personal information”). We collect only the following information required to conduct business:

- Identity information received from your application, such as name, address, social security number, and age.
- Information about your transactions with us, including your identification and policy number(s), the type of products you buy, the premiums you pay, and how you purchased your coverage.
- Information received from a consumer reporting or credit agency or from public records (such as your driving record) as needed by our insurance underwriting practices.
- Information received from a third-party agency, such as consumer purchasing or census data.
- Information received from service providers regarding treatment of health conditions and payment for that treatment.

### What Information Do We Share With Others?

To help us provide you with the best possible products and services, we maintain strong relationships with business associates. In the course of conducting business and as permitted or required by law, we may share any of the listed nonpublic personal information with our business associates for the following purposes:

- to process your application and issue your policy.
- to pay your claims.
- to make any policy changes you may request.
- to offer you additional opportunities to improve your financial security.

We may also disclose relevant portions of the information we collect, as described above, to companies that perform services on our behalf

or with whom we have joint marketing agreements. We will not, however, disclose your health information for marketing purposes.

Other than the disclosures listed above, we do not release your information to nonaffiliated third parties. We will not for any reason share your information with or sell it to telemarketing agencies or other agencies that market products other than those products provided or administered by the Company or its business associates. Our business associates are bound by the same restrictions on the release and use of such information as the Company. Any future alliances with business associates which include personal information sharing will follow the same policy.

### Fair Credit Reporting Act

We do not disclose information subject to the Fair Credit Reporting Act except as permitted or required by law. To the extent that we decide in the future to make any disclosures of your nonpublic personal financial information that are subject to the Act, we will follow the necessary requirements of the Act including providing you with the opportunity to restrict our ability to disclose information.

### How Do We Protect Your Information?

We maintain appropriate physical, electronic and procedural safeguards to ensure the confidentiality of your nonpublic personal information. We follow security standards and procedures to help prevent unauthorized access to personal information. Only employees who need the information we collect from or about you to provide products or services to you may access that information. Employees are required to comply with our established policies.

### What About Former Customers?

We do not disclose information about former customers unless permitted or required by law.

### How Can You Correct Inaccurate Information?

We want to keep our records of your information accurate. If you discover inaccuracies in any communications from us, please call customer service at the number listed on your policy or certificate materials. We will respond promptly when we learn corrections are needed.

### Questions?

**If you have any questions, please call  
our toll-free Customer Service line.**

**1-800-247-2190**

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# Notes

# about the company

Medico Insurance Company began operations in 1930. We offer quality health and life insurance products for Americans nationwide.

Today Medico Insurance Company continues a proud tradition of service to our policyholders.

We are located in the heart of the United States. When you call our number, the people who answer the phone understand your problems and are anxious to help you find solutions.

For more information about Medico Insurance Company visit [www.GoMedico.com](http://www.GoMedico.com).



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Administrative Services – PO Box 10386, Des Moines, IA 50306

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